



Dog Training Agreement

Terms and conditions

By booking an appointment you are deemed to have read, understood and accepted the terms and conditions outlined below.

The service is designed to help people to train their dog or to assist in overcoming behavioural problems

All behavioural clients **MUST** have a recent vet check

Jack's dog behaviour and training accepts no liability if any problems get worse or do not improve.

Jack's dog behaviour and training provide guidance and advice; it is the responsibility of the owner/guardian to implement the changes.

Training and behavioural consultations may take place at your home, on a walk, virtually or another appropriate location.

Assessments and plans will be based upon qualified knowledge, latest scientific theory and literature, and experience. suggestions for management strategies will be given during the initial assessment and should be implemented. A full report will be written and supplied approximately 1-14 days after first appointment

Dog behavioural modification is a process that takes time and commitment. Behavioural change takes practice, consistency and patience, and is not done in one session alone. Consideration to the fact behavioural problems manifest over long periods of time and are deeply rooted in the dogs. Therefore, your perception of treatment needs to reflect the length of time the issue has been building for.

Implementation of the plan remains, at all times, the responsibility of the owner. As are the Dog's actions, wellbeings and welfare. Reports and behaviour plans are created on the information provided by the owner. Full cooperation from the owner is needed during the process, including disclosure of any problems being experienced.

Some dogs may learn quicker than others. However, dogs require multiple sessions to successfully implement their new behaviours. Any further sessions required will be discussed.

Dogs are individuals and as such there is no one training technique that works for all dogs. **Jack's dog behaviour and training** may suggest different techniques to change a dog's behaviour after assessing and working with them. Due to this there is no 100% guarantee of changing the dog's behaviour with any specific training technique.

Under no circumstances does **Jack's dog behaviour and training** condone the use of aversive training methods (i.e., use of force, coercion or physical punishment) nor any aversive equipment (i.e., prong, choke, shock, or e-collar). Any use of this equipment already will be asked to be removed and where necessary alternative non-aversive equipment will be suggested. As such the owner agrees to obtaining new equipment at their expense if required. Failure to comply will result in termination of contract with no refund.

All dogs will be on a lead during training sessions unless otherwise agreed with **Jack's dog behaviour and training** and the disclaimer signed.

Although we will endeavour to keep all training sessions running for the agreed time up to an hour, the trainer will use personal judgement and cut the session short, if necessary, due to extreme weather (excessive heat, Storm, etc). The trainer may also end the session if it is deemed unsafe for the dog, members of the public or other animals. Where this happens **Jack's dog training and behaviour** will reschedule another appointment at a suitable time and/or location.

All dogs that have displayed aggression and/or have a bite history must wear a muzzle, in some instances this will be mandatory in assessing the safety of the situation. **Jack's dog behaviour and training** takes no responsibility for dogs who are not muzzled or kept under control during our session or outside of the session.

When entering your premises, we ask that all dogs be kept under control. Failure to keep the dog under control and any injury caused will be the full responsibility of the owner.

In some instances, **Jack's dog behaviour and training** may use a stooge dog to aid in the training (if deemed appropriate). It is your responsibility to keep your dog on lead at a sufficient and safe distance away from the stooge dog. In instances of severe aggression or bite history the owner be asked to muzzle the dog.

All dogs must wear a collar and tag

All dogs must be microchipped

Payment terms

Payment will be required by BACS prior to appointments and release of any plans.

The website displays all payment options for the services provided.

- 1-2-1 training is £40 per hour – in person or remote
- Behavioural consultancy in person is £325 (5 appointments)
- Behavioural consultancy virtual is £250 (5 appointments)
- Dog training classes £140 per course (6 classes)

Behaviour appointments will be between 7 – 14 days apart. If a client fails to rebook their appointment and 8 weeks has passed the outstanding appointments will be forfeit.

Travel fees will be 47p per mile within an 8-mile radius of Buntingford.

Cancellations must be made in writing with 72 days' notice. Otherwise, the booking will be forfeit and you will be subject to the fees.

Bookings are non-refundable

Release of liability and photography

Release waiver

I HEREBY ASSUME ALL RISK OF PARTICIPATING AND/OR VOLUNTEERING IN THIS ANIMAL TRAINING or BEHAVIOUR SESSION. Including any risks that may arise from negligence or carelessness. I understand that attending a dog training/behavioural session poses a risk to myself, guests, children and my animal.

I acknowledge that this waiver and release of liability form will be used for any appointments with Jack's dog behaviour and training, and that it will govern my actions and responsibilities at the events.

I WAIVE, RELEASE, AND DISCHARGE from any and all liability, including but not limited to, liability arising from the negligence or fault of the entities or persons released, for my death, disability, personal injury, property damage, property theft, death of my pet, injury to my pet, or actions of any kind which may hereafter occur to me including my traveling to and from this event. I understand I enter land or property intended for activity use at my own risk.

I WAIVE, RELEASE, AND DISCHARGE THE FOLLOWING: Jack Oetting, Jack's dog behaviour and training

I HAVE DISCLOSED all information relevant to the training and behaviour of my dog. Including, its sensitivities, aggression, situations which provoke them. I will take full responsibility for avoiding these

I INDEMNIFY, HOLD HARMLESS, AND PROMISE NOT TO SUE the entities or persons mentioned in this paragraph from any and all liabilities or claims made as a result of participation in this activity or event, whether caused by the negligence of release or otherwise. I acknowledge that Jack Oetting, Jack's dog behaviour and training are not responsible for the errors, omissions, acts or failures to act. I understand they are not responsible for quality of land or any accidents that may occur when at a training venue.

I understand i may be photographed or filmed during sessions. I agree to allow my photo, video or film likeness to be used for legitimate purposes such as advertising.

I CERTIFY THAT I HAVE READ THIS DOCUMENT, AND I FULLY UNDERSTAND ITS CONTENT. I AM AWARE THAT THIS IS A RELEASE OF LIABILITY AND A CONTRACT AND I SIGN IT OF MY OWN FREE WILL.

I am 18 years of age or older and I am competent to contract in my own name. I have read this document before signing below, and I fully understand the contents, meaning and impact of this consent, waiver, indemnity, and release.

Signature: Date:

Print name: